

Product Warranty



Australian Made Products

Gyprock is Australia's leading manufacturer of gypsum-based products such as plasterboard and cornice, as well as compounds, adhesives, specialty plasters and associated finishing materials and accessories.

CSR Building Products Limited ("CSR") warrants its Australian made Gyprock products (the "Product") to remain free of defects in material and manufacture for the usual lifetime of the Product (25 years).



International Alliance Products

Gyprock has developed exclusive relationships with leading manufacturers throughout the world to deliver the best technologies and products to the Australian construction industry.

CSR Building Products Limited ("CSR") warrants its International Alliance Gyprock products (the "Product") to remain free of defects in material and manufacture for 7 years.

In the event of any failure of the Product caused by the direct result of a defect in the material or manufacture of the Product, CSR will at its option replace or repair, supply an equivalent product, or pay for doing one of these.

This warranty does not apply where the Product has been used in any manner not in accordance with the manufacturer's instructions, nor the reuse of the Product after its initial installation. This includes installation and maintenance in accordance with the relevant Gyprock technical manual; current copies are available at via www.gyprock.com.au, or by phoning 1300 306 556. CSR recommends that only those products, components and systems recommended by it be used. CSR will need to be satisfied that any defect in its Product is attributable to material or manufacture defect (and not another cause) before this warranty applies.

Other than as expressly set out in this warranty, and the guarantees that can not be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), CSR excludes all other warranties and guarantees with regard to the Product including all guarantees and warranties that may apply at law.

To the extent that it is able to do so, CSR excludes all liability for loss and damage (including consequential loss) in connection with the Product. This exclusion does not apply where the Product is sold to a consumer and is a good of a kind ordinarily acquired for personal, domestic or household use or consumption.

The following statement is provided where the Product is supplied to a buyer who is a "consumer" under the Australian Consumer Law:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits of this warranty are in addition to other rights or remedies of the consumer under law in relation to the goods or services to which the warranty relates.

Notification of a warranty claim must be made to CSR prior to any return of the Product.

To make a claim under this warranty, you must contact CSR on **1300 306 556**. All expense of claiming the warranty will be borne by the person making the claim. CSR may require documentation supporting the claim to be provided.

View product classifications overleaf.

Product Classification

Australian Made Products



Plasterboard	Gyprock Plus™	Gyprock Impactchek™	Gyprock® Flexible
	Gyprock Supaceil™	Gyprock Fyrchek™	Gyprock® Shaft Liner Panel
	Gyprock Aquachek™	Gyprock Fyrchek™ MR	Gyprock® Shaft Liner MP Panel
	Gyprock Soundchek™	Gyprock EC08™ Impact	Gyprock® Standard 6mm Round Perforated
	Gyprock Superchek™	Gyprock EC08™ Impact MR	Gyprock® Repair Panel
	Gyprock® HD	Gyprock EC08™ Complete	Gyprock® Mini-Repair Panel
	Gyprock® Standard	Gyprock EC08™ Extreme	
Cornice	Gyprock Alto™	Gyprock Concerto™	Gyprock Aria™
	Gyprock® Trio	Gyprock Symphony™	Gyprock® Duo
	Gyprock Tempo™	Gyprock® Presto	Gyprock® Cove 55mm, 75mm, 90mm
Compounds, adhesives and sealants	Gyprock® Acrylic Stud Adhesive	Gyprock® Less Mess	Gyprock® Cornice Cement 45, 60, 90
	Gyprock® Masonry Adhesive, Masonry Adhesive 100	Multi-Purpose Joint Compound	Gyprock® Pre-Mixed Cornice Cement
	Gyprock® Back Blocking Cement	Gyprock Jointmaster™	Gyprock® Rapid Patch
	Gyprock® Base Coat 20, 45, 60, 90	Gyprock Pro-Repair 10	Gyprock® Rapid Set
	Gyprock® Ultra-Base MR 60	Gyprock Easy-Finish™	Gyprock® Rapid Repair Kit
	Gyprock® Wet Area Base Coat	Gyprock Gold™	Gyprock® Wet Area Acrylic Sealant
	Gyprock® Easy-Base™	Gyprock Ultra-Top™	Gyprock® Fire Mastic
		Gyprock Easy-Flow™	CSR FireSeal™
	Gyprock® One Finish		
Jointing Tapes	Gyprock® Paper Tape	Gyprock® Easy Tape	Gyprock® FibaFuse Tape
	Gyprock® Enviro Tape		
Specialty Plasters	Gyprock® Casting Plaster	Gyprock® Dental Plaster	Gyprock® Hardwall Plaster
	Gyprock® Plaster Accelerator	Gyprock® Pottery Plaster	Gyprock® Superfine Plaster
Ceiling Panels	Gyprock Freshtone™ Ceiling Panels	Gyprock Supatone™ Ceiling Panels	Gyprock® Perforated Ceiling Panels

International Alliance Products



INTERNATIONAL ALLIANCE

Plasterboard	Gyprock® Glasroc F	
Perforated Plasterboard	Gyprock Rigitone™ Matrix 8mm Round	Gyprock Gyptone™ 12mm Square – Standard and Flexible
	Gyprock Rigitone™ Matrix 12mm Square	Gyprock Gyptone™ 12mm Square Minigrid
	Gyprock Rigitone™ Matrix 12mm Round	Gyprock Gyptone™ Hexagon 12mm
	Gyprock Rigitone™ Matrix 15mm Round	Gyprock Gyptone™ Slotted Minigrid – Standard and Flexible
	Gyprock Rigitone™ Astral	
	Gyprock Rigitone™ Galaxy	
Access Panels	Gyprock Rigitone™ Matrix 8mm Round Access Panel	Gyprock Gyptone™ 12mm Square Access Panel
	Gyprock Rigitone™ Matrix 12mm Square Access Panel	Gyprock Gyptone™ 12mm Minigrid Access Panel
	Gyprock Rigitone™ Astral Access Panel	Gyprock Gyptone™ Hexagon 12mm Access Panel
	Gyprock Rigitone™ Galaxy Access Panel	Gyprock Gyptone™ Slotted Minigrid Access Panel
Compounds, Adhesives and Sealants	Gyprock Rigitone™ Primer	
	Gyprock Rigitone™ Filler	
	Gyprock® Perforated Filler	